

KLEEN BIN (PTY) LIMITED PRIVACY POLICY:

This Privacy Policy statement forms part of Kleen Bin (Pty) Limited's ("Kleen Bin, "we", "our") website terms and conditions, and applies to all visitors and users / customers who have registered, created an account, and/or subscribe to the services we offer.

If you do not agree with any of the terms of this Privacy Policy statement, you must cease your access of our website / mobile app immediately.

We respect your privacy and your personal information and for this reason, we will take all reasonable measures, in accordance with this Policy, to protect your personal information, its integrity, and to keep it confidential, even when you are no longer our customer, and/or franchisee.

However, we cannot under any circumstances be held liable for any loss or other damage sustained by you as a result of any unlawful access to our dissemination of any personal information by a third party.

The purpose of this Privacy Policy is to disclose the way we collect, collate, store, use and protect your personal information, via our website and mobile application.

Where applicable, this Privacy Policy shall also apply to personal information processed via non-automated means.

When you create an account on our website and/or mobile application, we will be able to collect and store your personal information, which includes:

- First Name and Surname;
- Identity Number;
- Email Address, Postal Address and Postal Code;
- Telephone, Including Cell Phone Number;
- Company Name, Company Registration number, VAT number.

We may use your personal information as provided by you for such purposes as indicated to you at the time you agree to provide your personal information, which may include using it to send administrative messages, promotional and/or marketing services, Kleen Bin related opportunities, and a Kleen Bin newsletter. You can choose to opt-out of promotional and/or marketing email newsletters from us.

We use Google Analytics and other related tools to receive and record information on visitors and users of our website and mobile applications, in order to record data to monitor internet traffic to our website, mobile application, page views, bounce rate, and average time spent on our website and social media application, track your blog entries and submissions thereto, in order to offer you our services. This technology is not able to identify individual users, but simply allows Kleen Bin to collect statistics.

Kleen Bin may utilise temporary or session cookies to keep track of users' browsing habits. A cookie is a small file that is placed on your hard drive in order to keep a record of your interaction with our website and facilitate user convenience.

Cookies by themselves will not be used to identify users personally but may be used to compile identified statistics relating to use of services offered or to provide Kleen Bin with feedback on the performance of the website and mobile application.

The following classes of information may be collected in respect of users who have enabled cookies:

- The browser software used;
- IP address;
- Date and time of activities while visiting the website;
- URLs of internal pages visited; and
- Referrers.

If you do not wish cookies to be employed to customise your interaction with our website and mobile application, it is possible to alter the manner in which your browser handles cookies.

We will not sell your personal information, and we will not disclose it to anyone except as provided in this privacy policy.

We will not use your personal information for any other purpose, other than that which is disclosed to you, unless you give us express written permission to do so, or unless we are permitted to do so by law.

In this regard, we will disclose personal information without your consent if required to do so:

- To our employees that require the personal information to do their jobs;
- By subpoena;
- By court order; or
- In the public interest, in order to protect the safety of any individual or the general public.

If, and in the event that we undergo a change of ownership, or merger with, acquisition by, or sale of assets, including our website, and mobile application, to another entity/third party, we may assign our rights to the personal information we process to such entity / third party. If you are concerned about your personal information migrating to such new entity / third party, you may request us to delete your personal information.

We have no control over and accept no responsibility whatsoever for the privacy practices of any third party websites to which hyperlinks may have been provided through Ads being served on our website.

If you have any questions or concerns arising from this privacy policy, or the way in which we handle personal information, please contact us.